

Leading & Developing High Performance Teams

▶ 23 February 2010 ▶ 9:00 am-5:00 pm ▶ Hilton Hotel, Singapore

L *Leading & Developing High Performance Teams* is designed to build your skills and maximise your potential as a Team Leader, Mentor and Coach. Through highly interactive hands-on sessions with a professional trainer, as well as informative case studies shared from global organisations, this special one-day workshop is tailored for all managers and HR professionals to help in delivering business objectives, and assist in developing you as a Transformational Leader.

Attend this one day workshop and:

- ▶ **Engage** yourself in group problem solving exercises that will ensure you come away with specific take-home action plans to implement in your organisation
- ▶ **Coach** teams and make others shine
- ▶ **Build** high performing teams fast
- ▶ **Officiate** great meetings
- ▶ **Leverage** strengths and diversity within a team
- ▶ **Work** effectively with international and cross cultural teams
- ▶ **Empower** your team through effective leadership and mentorship
- ▶ **Command** respect as a transformational leader
- ▶ **Drive** global objectives through APAC team members

Plus
Two 90 minute hands-on problem solving workshops with a professional trainer



Professional Trainer and Coach

Jojo Fresnedi
Except One
Co-founder & Managing Director

Hands on Training Session
Coaching Teams: The Faster Way to High Performance



Ven Raman
Carl Zeiss
Managing Director, S.E. Asia & India

Case Study: **Leading and Managing Team Diversity**



Chee Nian Tze
Robinsons Singapore
Head, Human Resources

You as Manager of a Team



Alf Carlesater
General Electric Company
Pole Leader, Global Mobility Services

Case Study: **Team Building for A Global Team**



Johnathon Ng
Givaudan
HR Manager, South East Asia

Managing Team Dynamics in Uncertain Times

» topics include

09:30

Hands on Training Session

Building Teams: The Faster Way to High Performance

Jojo Fresnedi, Founder ExceptOne

- Creating a sense of mission - and setting the tone
- Making the ground rules - together
- Motivating the group - while standing back
- Making mistakes - and learning on the fly
- Celebrating victory - and recognizing contributions
- Remembering - and forgetting

11:15 | 45 Minutes

Managing Team Dynamics in Uncertain Times

Johnathon Ng, HR Manager, South East Asia, Givaudan

- Managing change in teams
- Fostering Motivation and Commitment in Challenging Times
- Managing Multiple Priorities during Turbulent Times

12:00

Managing and Communicating with the 21st Century team: The GE case study

Alf Carlesater, Pole Leader, Global Mobility Services

General Electric Company

- Training and stakeholder engagement to drive speed, excellence and productivity
- Team building and working as a virtual team in a multi-cultural environment
- Engaging internal & external stakeholders regionally and globally
- Dividing responsibilities within the APAC team, staying connected with the global team
- Developing communication rhythms

14:00

Leading and Managing Team Diversity: The Carl Zeiss CaseStudy

Ven Raman, Managing Director - South East Asia & India, Carl Zeiss

- Business case for diverse teams
- Synergizing from individual differences
- The role of then manager in engaging & developing diverse talent
- Engaging multi-cultural and multi generational talent

14:30 | 45 Minutes

You as Manager of a Team

Chee Nian Tze, Head of Human Resources, Robinsons Singapore

- Your role in managing a team
- Developing your management and interpersonal skills to work with a team
- Making effective decisions on behalf of the team
- Gaining credibility as a team leader
- Understanding yourself as you develop management and communication styles

15:30

Hands on Training Session

Jojo Fresnedi, Founder ExceptOne

Coaching Teams: The Art of Making Others Shine

- Knowing the players - and their aspirations
- Starting with a purpose - and setting the rules
- Painting the big picture - and filling in the blanks
- Creating the plan - and changing the process
- Playing your part - and learning from each other
- Assembling the pieces - and making music

» the trainer

Except One Jojo Fresnedi

Co-founder & Managing Director

Jojo Fresnedi is Co-Founder and Managing Director of Except One, a consultancy firm focussing on leadership development, employee engagement, and global diversity. Except One helps business leaders enable their employees to perform at their best by designing and delivering development roadmaps, engagement tools, and customised training programs. Prior to Except One, Jojo was Director of Talent Management, Becton Dickinson & Company, Asia Pacific Region. He was Senior Consultant of two leading edge firms, Executive Development Associates and Action Learning Associates, Inc., operating in the US and Europe, and Vice President of Executive Education of San Miguel Corporation in the Philippines. Jojo is a learning systems architect, a team development expert, and executive coach. He has lived and worked in Asia, USA, and Europe.

» the speakers

General Electric Company

Alf Carlesater

Pole Leader - Global Mobility Services

Alf Carlesater, originally from Sweden, is based in Singapore and is responsible for delivering global mobility services processes across Asia by developing strong relationships with key GE clients, supporting global mobility services process leaders, managing regional supplier relationships and leading the global mobility services team members in APAC. He has more than 12 years of global mobility and relocation experience, including extensive experience within the Asia-Pacific region. Prior to his role at GE, he worked as a consultant for Goldman Sachs (Asia) LLC in Hong Kong, supporting global mobility initiatives across Asia and has also worked and studied in Seoul, South Korea.

Carl Zeiss

Ven Raman

Managing Director

S.E. Asia & India

Ven Raman oversees all aspects of Carl Zeiss' operations and expansion in the region. He joined Carl Zeiss in 1994 as Sales Manager Carl Zeiss Malaysia before being appointed as Regional Manager for the Medical Business Group in S.E.Asia and India. Mr Raman was appointed as Managing Director of Carl Zeiss India in 2002 and in 2005, he was appointed as Managing Director of Carl Zeiss S.E. Asia & India.

Robinsons Singapore

Chee Nian Tze

Head, Human Resources

Chee Nian Tze is responsible for the Group's human resources function both in Singapore and its overseas operations. Prior to her current appointment, she was Group HR Director (Corporate) for The Banyan Tree Group. Ms Chee holds a Bachelor of Arts (Hons) from University of Hull, UK and a Graduate Diploma in Personnel Administration from the Singapore Institute of Management.

Givaudan

Johnathon Ng

HR Manager, South East Asia

Johnathon Ng has thirteen years hands on HR experience in both, unionised and non-unionised, manufacturing and service sectors. He is an energetic leader with good communication/presentation skills, as well as keen awareness of multicultural issues. Having responsibility over 5 countries, namely Singapore, Malaysia, Philippines, Thailand and Vietnam, and in 2 departments, Human Resource and General Services, he covers a full spectrum of Human Resource, including regional payroll & expatriates management.

Order Form

Registration includes presentations, lunch, networking sessions, refreshments and delegate pack.

Please reserve _____ seat(s) at "Leading and Developing High Performance Teams" on Tuesday, 23rd February 2010.

- Conference Fee: S\$695 + GST
 10% off for group booking of 3 or more

» DELEGATE 1

Name _____
Position _____
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» DELEGATE 2

Name _____
Position _____
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» DELEGATE 3



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» DELEGATE 4

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